# How to Access eCare/EPIC and other Citrix Applications via Citrix Secure Gateway

1. When WaveNet is temporarily unavailable, you can access eCare/EPIC and other Citrix applications using the Citrix Secure Gateway link on the Down Page:



2. Once you click on the link, you will see the login screen pictured below, login using your WaveNet username and password and then click Log On.

After logging in, you will see a list of applications that are available to you. Click the Ecare CXA Production folder to open the folder.
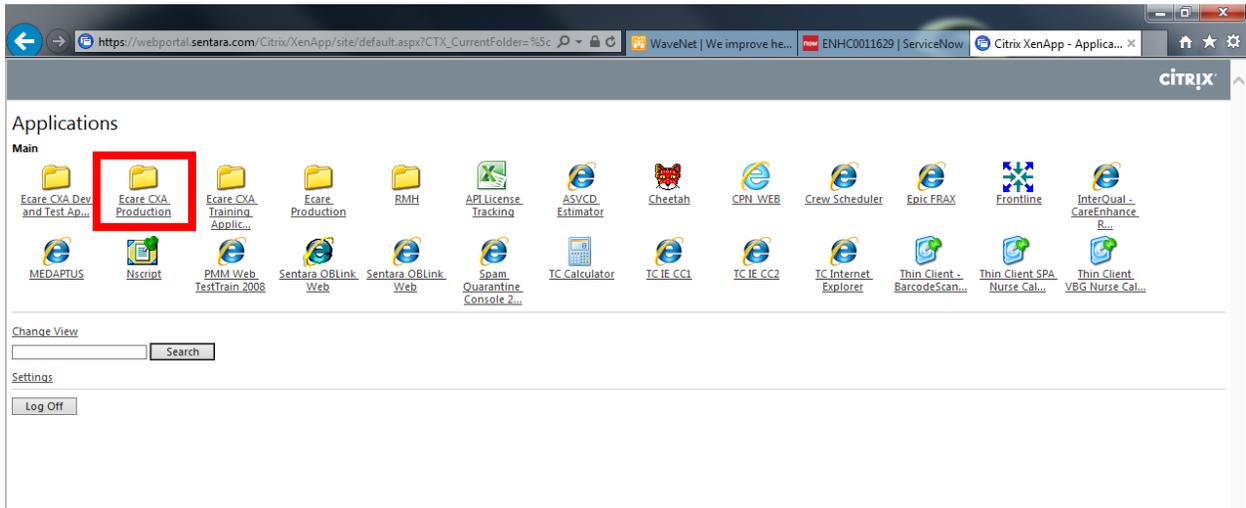


You can now see all of the Epic icons, but the whole names of the icons are not visible. You need to click Change View to alter the view and make the icon names completely visible.
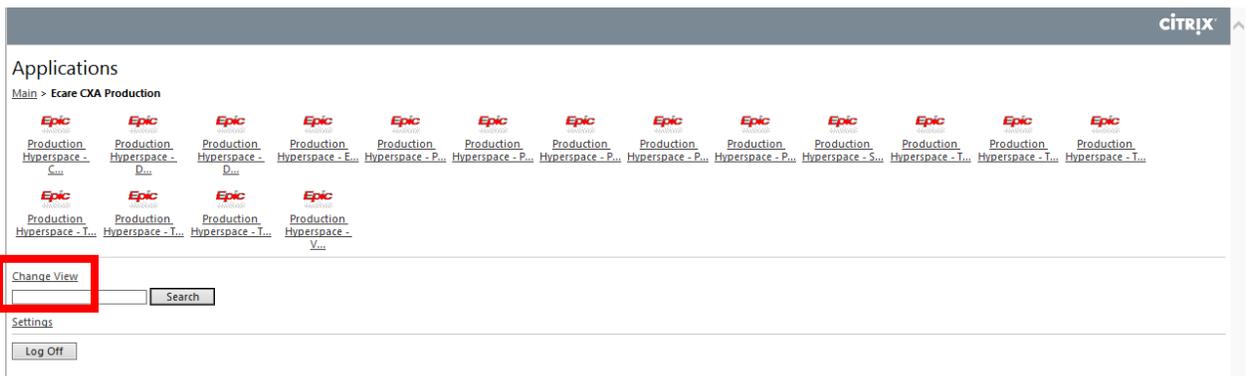


Click View by list and then choose Save.

You can now see the complete names of all icons. Click on the application you want to launch from here. You can click Production Hyperspace – PRD to launch production eCare/EPIC for example.

## Applications

Main > **Ecare CXA Production**

- Production Hyperspace - CP
- Production Hyperspace - DMO
- Production Hyperspace - DRG
- Production Hyperspace - EDIS
- Production Hyperspace - PACS
- Production Hyperspace - PRD
- Production Hyperspace - PRD Imprivata
- Production Hyperspace - PRDValidate
- Production Hyperspace - PSCN
- Production Hyperspace - SUP
- Production Hyperspace - TB
- Production Hyperspace - TC
- Production Hyperspace - TC Trace
- Production Hyperspace - TC Trace Button
- Production Hyperspace - Trace
- Production Hyperspace - Trace Button
- Production Hyperspace - VOL

Change View

[                    ] [ Search ]

Settings

[ Log Off ]